

# Tom Mairs

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## SHORT FORM

**School ::** Bachelor of Applied Information Systems - (In Progress) August 2002 - Present  
Southern Alberta Institute of Technology

Diploma of Technology - Okanagan College 1987, Kelowna, BC  
Electronic Engineering Technology

Miscellaneous Credits - Okanagan College 1985 - 1986, Kelowna, BC  
Computer Sciences / Programming, Business Administration

Certificate - BrainBench - Outlook Express Fundamentals  
Certificate - BrainBench - Business Writing  
Certificate - Interactive Learning Corporation - Content Development

Certificates - Savin Canada Inc. - 1987 - 1994, Kelowna, BC  
Field Engineer Training on more than 70 models of Fax and Photocopier

- Basic Sales Skills Training Seminar
- Relationship Marketing Skills
- Advanced Listening Skills
- Advanced Sales Training Seminar
- Plain Paper Fax Technology
- Organic Photo Conductor Technology
- Fuzzy Logic Processing

Certificate - BC Ministry of Tourism - 1989, Kelowna, BC British Columbia  
Supernode Program

**Employment ::** RINAX Computer Systems  
: **IT Operations Manager / Client Sales Support**  
: July 2003 to present

Aasland Technologies  
: **Owner/Operator/Systems Analyst**  
: June 1996 to July 2003

Computer Based Trades and Technology at Okanagan University College  
: **Network Information Systems Support** (Short term contract)  
: October 1997 to June 1998

Okanagan University College (Computer Information Systems Department)  
: **Network Support Technician** (Short term contract)  
: June 1997 to Sept. 1997

Peach Valley Computer Systems Ltd.  
: **Sales Manager/ Systems Consultant**  
: March 1995 to May 1996

Savin Canada / Copytron Corporation (A.K.A. Ricoh, Rex Rotary, Gestetner, NRG)  
: **Regional Accounts Manager**  
: May 1987 - November 1995

**Goal ::** To use my IT skills to help customers use technology more effectively.

**Interests ::** writing, music, reading, snow and water skiing, golf, architecture, robotics, history, travel, parenting, and gardening.

I have served on various boards and steering committees, volunteer regular hours teaching computer skills and I maintain a web site focused on providing IT support.

**Memberships ::** Aerial F/X Trampoline and Tumbling Club (2005-Present)  
Altadore Gymnastics Club (2003-2004)  
Western Canada Robotics Society (1996 - Present)  
South Okanagan Advanced Projects Committee (1998 - 1999)  
South Okanagan Youth Soccer Association (1998 - 2002)  
Penticton Chamber of Commerce (1994 - 2004)  
Microsoft Developer's Network (MSDN) (since 1996)  
HTML Writers Guild (since 1998)  
Microsoft Site Builder (since 1998)  
International Planetary Society (since inception, 1980)

**Awards ::**

- Earned the National Top Achiever Award (Commercial Sales) 1992
- Employee of the Year (Professionalism) 1989
- Technician of the Month (August) 1989
- Technician of the Month (April) 1989.